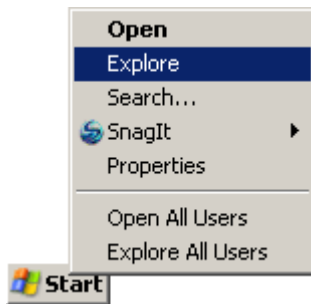


Technical Set up for Print Case Record

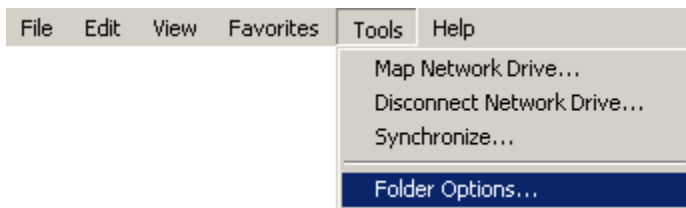
For the **Print Case Record** functionality to operate correctly, the following Internet Explorer setting(s) must exist.

(NOTE: By default, Internet Explorer is already configured this way.)

1. **Right** Click on Start button and select Explore.

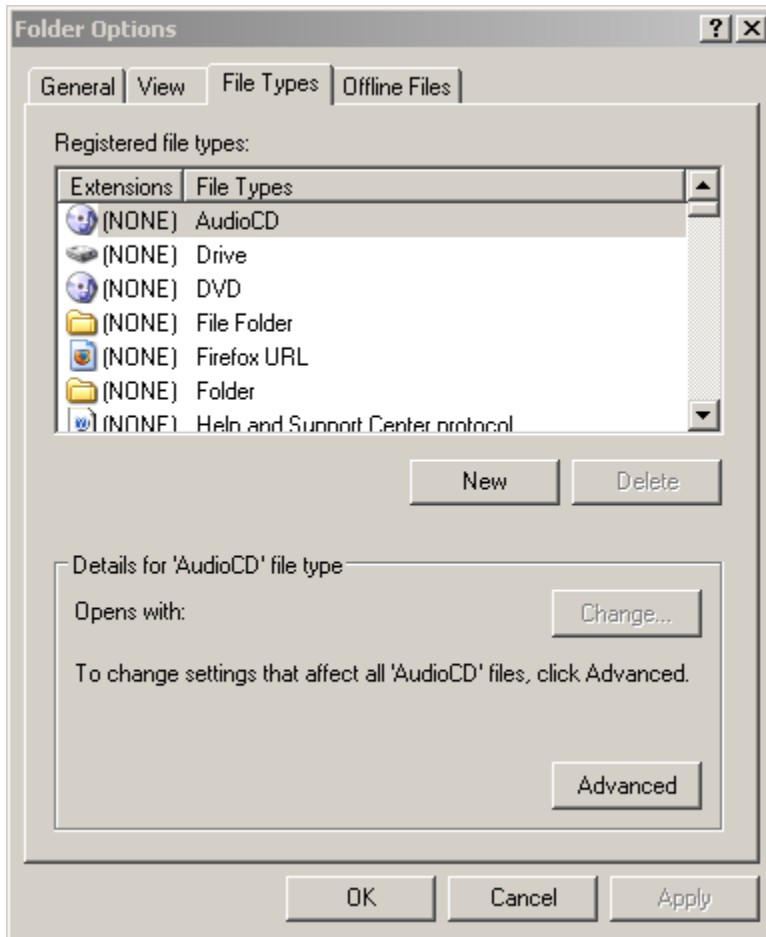


2. From the Explorer window Select View > Folder Options.



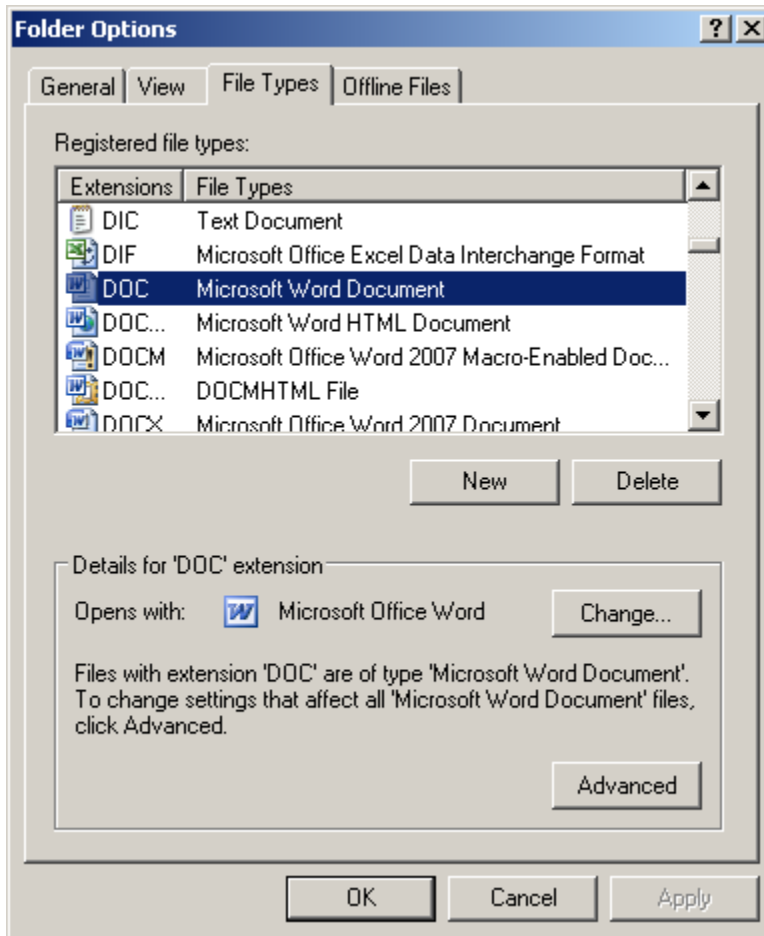
Technical Set up for Print Case Record

3. From the Folder Options dialog box, select the File Types tab.



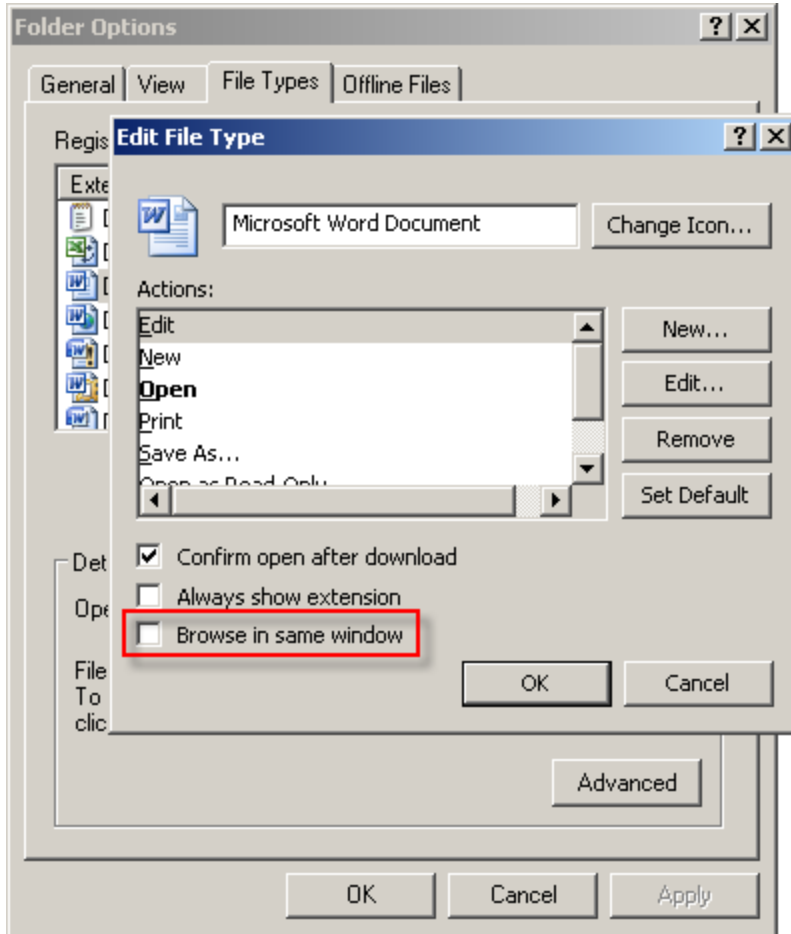
Technical Set up for Print Case Record

4. In the Registered file types list, select the DOC extension for Microsoft Word Document. Then select the Advanced button.



Technical Set up for Print Case Record

5. In the Edit File Type window that will appear, clear the 'Browse in same window' check box.

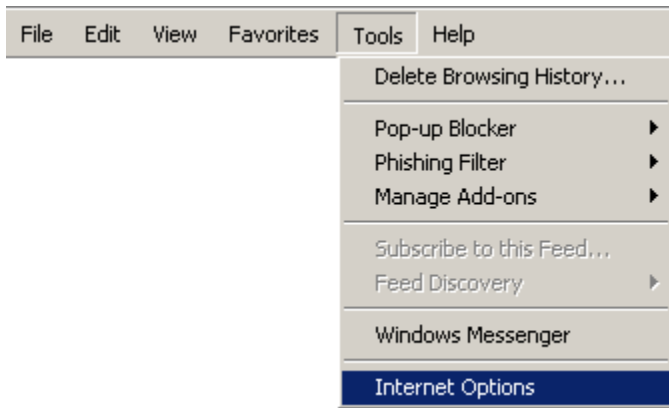


6. Click OK and then click Close. You will now be able to correctly print the records you have selected for Print Case Record.

Technical Set up for Print Case Record

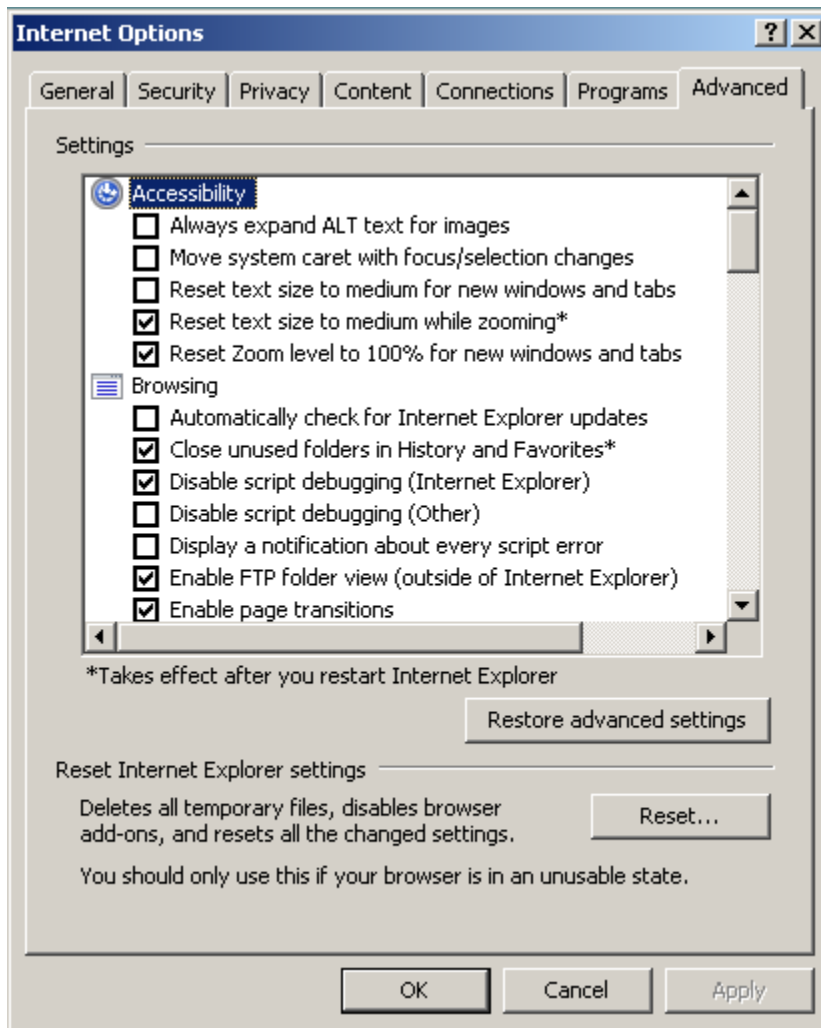
For the **Print Case Record** functionality to operate correctly, the following Internet Explorer setting(s) must exist.

1. **Launch** Internet Explorer browser.
2. From the Internet Explorer window Select Tools > Internet Options.



Technical Set up for Print Case Record

3. From the Internet Options dialog box, select the Advanced tab.



Technical Set up for Print Case Record

4. In the Setting list, scroll down to HTTP 1.1 settings. Ensure that "Use HTTP 1.1" and "Use HTTP 1.1 through proxy connections" checkboxes are checked (**if not checked, please check them, apply the changes, and click the Ok button.**)

